

5 Practices to improving communication.

Improving communication is a valuable skill that can enhance connections and understanding in both personal and professional relationships. Here are five exercises or ways to help convey your message more effectively:

- Active Listening: Practice truly listening to others without formulating your
 response while they speak. This means being fully present and showing empathy.
 After they finish, summarize what you heard to confirm understanding. This fosters
 a supportive environment and demonstrates that you value their perspective.
- 2. **Use "I" Statements**: When expressing your thoughts or feelings, use "I" statements to take ownership of your feelings. For example, say "I feel overwhelmed when deadlines are tight" instead of "You never give us enough time." This approach reduces defensiveness and encourages a more open dialogue.
- 3. **Clarify Your Intent**: Before you communicate, take a moment to clarify your intention. Ask yourself what you hope to achieve from the conversation. Being clear about your purpose helps you stay focused and ensures your message aligns with your goals.
- 4. **Practice Empathy**: Put yourself in the other person's shoes. Try to understand their emotions and perspectives, especially if there's a disagreement. Acknowledging their feelings can help build rapport and encourage a more constructive exchange.
- 5. **Nonverbal Communication**: Be mindful of your body language, facial expressions, and tone of voice. Nonverbal cues often convey more than words. Practice maintaining eye contact, using open gestures, and adopting a calm tone to reinforce your message and show that you are approachable. Ignoring someone is never an option, it is like saying that person does not exist.

Incorporating these exercises into your communication practice can create a more understanding and respectful environment, fostering stronger relationships.